

Disability Benefit Specialist Program 2003 Summary Data

Client Characteristics

Opened/Closed Cases

588 new clients; 429 closed cases

Information Only Contacts (no case opened)

632 contacts

Age

33% of new clients between 50-59

29% of new clients between 40-49

20% of new clients between 30-39

12% of new clients 21-29

7% of new clients 18-20

Disability Group

56% of new clients PD only

27% of new clients PD & MI

9% of new clients DD only

5% of new clients PD&DD

4% of new clients MI only (LAX)

2% of new clients DD & MI

1% of new clients PD, DD & MI

Income Status

91% of clients at or below 100% Federal Poverty Level

(In 2003, family unit of 1 = \$8,980; family unit of 2 = \$12,120; family unit of 3 = \$15,260)

Monetary Impact

Financial impact tracks one-time and 12 months of recurring benefits obtained or maintained using client-specific information whenever possible and averages when client-specific data not available; tracked at time full case is closed

2003 financial impact of **\$2,234,501**, 69% of which was from federal funds

Issue codes

Highlights of issue codes for closed cases (Tracked when case is closed. Each client may have multiple issue codes.)

Issue codes for cases closed during 2003 are concentrated in the following seven main areas, with other issue areas registering little or no activity.

SSI/SSDI/MA Disability Determination Process = 32%

SSI/SSDI/MA Financial Eligibility = 9%

MA categories (including MA-only disability determination process) = 15%

Benefit check-up = 7%

Food stamps = 10%

Indigent drug programs = 6%

DVR referrals = 5%

Highlights of issue codes for information-only contacts (tracked for people who seek assistance but for whom a case is not opened)

Overall, these issue codes more spread out than those for closed cases.

Issue areas at or above 5% are:

Indigent Drug Program = 5%

Low-income energy assistance = 5%

SSI/SSDI/MA Disability Determination Process = 11%

SSI/SSDI/MA Financial Eligibility = 12%

MA categories (including MA-only disability determination process) = 12%